



HP LaserJet Pro 3002dwe Printer

Get fast printing speeds and smart capabilities for effortless, secure, and sustainable printing.

This HP+ printer is built for powerful productivity with fast speeds and reliable hardware, delivering effortless everyday use so you can focus more on your business. And with HP+, printers have never been easier to manage and use from anywhere.



This is an HP+ printer. It requires an HP account, connection to the internet, and exclusive use of Original HP Toner cartridges for the life of the printer. More at: <http://www.hp.com/plus-faq>

Highlights

- HP+ enabled, available also for business customers
- Instant Ink for Laser available
- HP Smart app and Smart Adv/Pro
- HP Wolf Pro security
- Automatic two-sided printing standard
- Fast print speed (33 ppm A4)
- High monthly duty cycle (50,000 pages)
- Dual-band WiFi®, Bluetooth® LE, WiFi® Direct



2-sided printing



Ethernet



Precision black toner



High yield toner cartridge



Legendary HP reliability



Wireless

Powerful productivity.

- Support your small workteams with this smart printer, designed for up to 7 users.
- Print more efficiently. Save time, paper, and costs with fast speed and auto two-sided printing.
- Do more in fewer steps. Simple shortcuts allow your employees to complete common tasks with just a touch.
- Get productivity in the palm of your hand. Optimize print tasks and time with the HP Smart app's Shortcuts.¹

Effortless management.

- Guided, cloud-based setup makes it easy to configure new printers and onboard users from any location.²
- Smart Admin Dashboard monitors usage and control settings across multiple printers, in multiple locations.²
- Seamless connectivity allows you to print from anywhere, any device, on any network.^{1,3}
- Dedicated tech support can help you when you need it, all backed by our 2 year extended HP warranty.^{4,5}

HP Wolf Pro Security, made better with HP+.

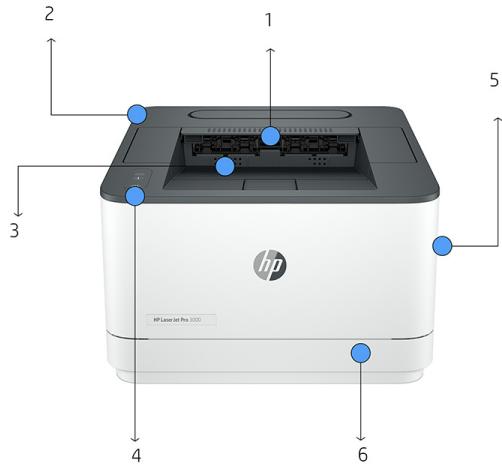
- Get printer security out of the box. Preconfigured settings mean it's ready when you are.
- Set up your printer security from the dashboard. Smart Admin makes IT configuration and monitoring easy.²
- Automated 24/7 monitoring helps ensure your printers and your information are always secure.
- Add a layer of security. PIN/pull option authenticates your print jobs only when you're present.

Hassle-free supplies management with Instant Ink.

- Enroll to save on Original HP Toner with Instant Ink. Get toner, delivery, and recycling.^{6,7,8}
- Never run out of toner with Instant Ink for laser.⁹
- With Instant Ink, get toner automatically delivered to workers or offices all on one consolidated bill.⁷
- With Instant Ink, you get to select the right plans for each of your printers. Change or cancel at any time.¹⁰

Product walkaround

HP LaserJet Pro 3002dwe Printer shown



1. Fast printing, up to 33 ppm, 250-sheet standard paper capacity
2. Built for the small workteams of up to 7 users
3. Automatic 2-sided printing
4. Pre-configured security settings
5. High-speed USB ports, built-in fast Ethernet
6. Cassette type input tray

Accessories, Supplies and Support

Supplies	<p>W1390A HP 139A Black Original LaserJet Toner Cartridge (Average cartridge yields 1,500 standard pages. Declared yield value in accordance with ISO/IEC 19752.)</p> <p>W1390X HP 139X High Yield Black Original LaserJet Toner Cartridge (Average cartridge yields 4,000 standard pages. Declared yield value in accordance with ISO/IEC 19752.)</p>
Service and Support	<p>U13F9E 3 years Advanced Exchange (All EMEA countries Except Adriatic, Africa, CIS, EEM, Israel, Middle East, Russia, South Africa, Turkey)</p> <p>U13FCE 3 years Next Business Day exchange (available in Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Spain, Sweden, Switzerland, UK)</p> <p>U16FYE 3 years Return to Depot (available in Adriatic, Africa, CIS, EEM, Israel, Middle East, Russia, South Africa, Turkey)</p>

Technical specifications

Model	HP LaserJet Pro 3002dwe Printer
Product number	3G652E
Functions	Print
Control panel	4 Buttons (ON, Wireless, Info, Cancel/Resume); 3 Indicator LEDs (Paper, Attention, Toner).
Print	
Print technology	Laser
Print speed ¹	Black (A4, normal): Up to 33 ppm ; Black (A4, duplex): Up to 20 ppm
First page out ²	Black (A4, ready): As fast as 7.0 sec; Black (A4, sleep): As fast as 8.7 sec
Print resolution	Black (best): Up to 1200 x 1200 dpi; Technology: 600 dpi with Resolution Enhancement technology (RET); HP ProRes 1200
Monthly duty cycle	Up to 50,000 A4; Recommended monthly page volume: 350 to 2500 pages
Printer smart software features	Automatic duplex, Easy OBE, Scan Destinations, Smart security, HP Smart Pro, Print always work, Print anywhere, HP SmartAdmin
Standard print languages	PCL5c; PCL6; PS; PC LMS; PDF; URF; PWG; PCLm
Fonts and typefaces	84 scalable TrueType fonts
Print area	Print margins: Top: 4.23 mm, Bottom: 4.23 mm, Left: 4.23 mm, Right: 4.23 mm; Maximum print area: 207 x 348 mm
Duplex printing	Automatic (standard)
Processor speed	800 MHz
Connectivity	
Standard	1 Bluetooth Low Energy; Ethernet 10/100Mbps; Wireless 802.11b/g/n, Dual band 2.4GHz/5GHz
Mobile printing capability	HP Smart App; Mopria™ Certified; Wi-Fi® Direct printing; HP ROAM For Business; Optional ROAM Queue Printing
Supported network protocols	TCP/IP; IPv4; IPv6; IP Direct Mode; LPD; SLP;Bonjour; WS-Discovery; BOOTP/DHCP/AutoIP; WINS; SNMP v1/2/3; and HTTP/HTTPS
Network capabilities	10/100Mbps Ethernet; Wireless 802.11b/g/n, Dual band 2.4GHz/5GHz.
Memory	Standard: 256 MB; Maximum: 256 MB
Media handling	
Number of paper trays	Standard: 1; Maximum: 1 Main Tray
Media types	Paper (Cut sheets, plain, glossy film, labels), envelopes, card stock, postcards
Media size	Custom (metric): Width 76 to 216 mm; Length 127 to 356 mm Supported (metric): A4, A5, A5-R, A6, B5(JIS); B6(JIS); Oficio (216x340); 16K (195 x 270 mm); 16K (195 x 270 mm); 16K (197 x 273 mm); L9x13 cm; 10x15cm; Japanese Postcard; Double Japan Postcard Rotated; Japanese Envelope Chou #3; Japanese Envelope Chou #4; Envelope B5; Envelope C5; Envelope C6; Envelope DL
Media handling	Standard input: 1 main tray, 250 sheets or 10 envelopes Standard output: 150 sheets output tray
Media weight	60 to 163 g/m ²
Input capacity	Tray 1: Sheets: up to 250; Envelopes: up to 10 Maximum: Up to 250 sheets
Output capacity	Standard: Up to 150 sheets Envelopes: Up to 10 Maximum: Up to 150 sheets
Compatible operating systems	Microsoft® Windows® 11, 10; 32-bit or 64-bit, 2 GB available hard disk space, Internet connection, Microsoft® Internet Explorer (Windows 10 or below) or Edge (Win11), Apple® macOS v10.15 Catalina, macOS v11 Big Sur, macOS v12 Monterey; 2 GB HD; Internet required; Linux (For more information, see https://hdevs.hp.com/hp-linux-imaging-and-printing)
Compatible network operating systems	Windows Server 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016 64-bit, Linux - For more information see http://hdevs.hp.com/hp-linux-imaging-and-printing .
Minimum system requirements	Windows: Microsoft® Windows® 11, 10; 32-bit or 64-bit, 2 GB available hard disk space, Internet connection. Mac: Apple® macOS v10.15 Catalina, macOS v11 Big Sur, macOS v12 Monterey; 2 GB HD; Internet required
Software included	No CD in box; Downloadable Software from http://www.hp.com , http://www.hpsmart.com/setup , in-OS app stores.
Security management	Password-protected network embedded Web server; enableable Network ports; SNMPv1 community password change; 802.1x authentication
Printer management	HP Smart, HPSM, Web JetAdmin, admin.hpsmart.com
Dimensions and weight	
Printer dimensions (W x D x H)	Minimum: 367.0 x 398.2 x 216.2 mm; Maximum: 367.0 x 758.8 x 366.1 mm
Printer weight	7.5 kg
Operating environment	Temperature: 15 to 32.5°C Humidity: 30 to 70% RH
Storage conditions	Temperature: -20 to 60°C
Acoustics	Acoustic power emissions: 6.5 B(A) (printing at 33 ppm) Acoustic pressure emissions: 53 dB(A)
Power	Requirements: 220-volt input voltage: 220 to 240 VAC (+/- 10%), 60 Hz/50 Hz; Consumption: 484 watts (active printing), 2.93 watts (ready), 1.06 watts (sleep), 0.06 watts (Manual Off), 0.06 watts (Auto Off/Manual On), 0.9 watts (Auto Off/Wake on LAN); Typical Electricity Consumption (TEC): Energy Star: 0.387 kWh/week; Power supply type: Internal (built-in) Power Supply
Certifications	RCM (Australia), TUV and GS Mark (Germany), BSMI (Taiwan), CCC (China), BIS (India), KC (South Korea), SIRIM (Malaysia), Cambodia, Ukraine, EAC, Eastern European approvals, CE Marking, FCC, Energy Star, UL, Paraguay, Chile, Argentina, Indonesia, Singapore, Philippines, etc. Electromagnetic emission standard: CISPR32:2012 & CISPR32:2015 /EN55032:2012 & EN55032:2015+AC:2016 - Class B; EN61000-3-2:2014; EN61000-3-3:2013; EN55035:2017; FCC Title 47 CFR, Part 15 Class B/ICES-003, Issue 6 Blue Angel compliant: No Telecom compliance: Wireless: EUREL 2014/53/EU; EN 301 489-1 V2.2.3 / EN 301 489-17: V3.2.0; EN 300 328: V2.1.1 / EN 301 893 V2.1.1; FCC Title 47 CFR, Part 15 Subpart C & E / RSS 247 Issue 1, 2015 & RSS 102 Issue 5, 2015; IEC 62311:2007 / EN62311:2008.
Sustainable impact specifications	Mercury free
Country of origin	Made in Vietnam
What's in the box ³	3G652E HP LaserJet Pro 3002dwe Printer; HP Black LaserJet Toner Introductory Cartridge (yield ~1000 pages); Setup Guide; Reference Guide; Regulatory Flyer; Warranty Guide; Power cord
Warranty	Two-year limited warranty: Refer to the documentation in the printer box for further information on HP warranty. HP Warranty benefits apply in addition to any statutory rights provided under applicable consumer protection laws related to non-conformity of goods with the contract of sale. Such consumer statutory rights are not limited or affected in any manner by the HP Warranty

Footnotes

- ¹ Smart app (Smart Pro): Requires the HP Smart app download. For details on local printing requirements see www.hp.com/go/mobileprinting. Certain features/software are available in English language only and differ between desktop and mobile applications. Subscription may be required.
- ² Easy to set up and manage - Requires use of Smart Admin Dashboard for printer setup and onboarding of users.
- ³ Connected and ready - HP+ printers are ready when you are with improved connectivity utilising Smart Driver and Print/Scan Doctor technology.
- ⁴ Dedicated support - speak with a live HP+ support representative Monday through Friday 8am to 10pm EST Saturday and Sunday 9am to 8pm EST. Excludes public holidays.
- ⁵ Extended warranty: 2 years HP Warranty in total. Refer to the documentation in the printer box for further information on HP warranty. Refer to the documentation in the printer box for further information on HP warranty. HP Warranty benefits apply in addition to any statutory rights provided under applicable consumer protection laws related to non-conformity of goods with the contract of sale. Such consumer statutory rights are not limited or affected in any manner by the HP Warranty.
- ⁶ Save up to 50% on toner (mono) - Based on monthly subscription cost of HP Instant Ink monochrome toner service 1,500 page plan without purchase of additional sets of pages compared to cost per page to print ISO/IEC 24711 pages on most in-class, traditional A4 monochrome toner cartridge printers <€494 and MFPs priced <€672 using original standard-capacity integrated cartridges (toner and drum in one cartridge). Average CPP per country used to determine percent savings claim versus CPP for HP Instant Ink. Sale prices not considered for this study. Printers which only use XL cartridges excluded due to non-standard hardware & supplies model. Keypoint Intelligence September 2021 study commissioned by HP, based on publicly available information as of August 18, 2021. Printers selected by market share in IDC Quarterly Hardcopy Peripherals Tracker - Final Historical 2021Q2. For details: <http://www.keypointintelligence.com/HPIstantInk>.
- ⁷ Automatic delivery and consolidated bill - Printers require direct connection to the Internet for program participation. Internet access sold separately.
- ⁸ Recycling - Program availability varies. Original HP cartridge return and recycling is currently available in more than 60 countries, territories and regions in Asia, Africa, Europe, and North and South America through the HP Planet Partners program. For details, see <http://www.hp.com/recycle>.
- ⁹ Never run out - Based on plan usage, Internet connection to eligible HP printer, valid credit/debit card, email address, and delivery service in your geographic area.
- ¹⁰ Change or cancel - Change or cancel your plan at any time online. If you decide to cancel your HP Instant Ink you can go back to using HP original Standard or XL cartridges. Plan upgrades are effective immediately and the charges will be applied retrospectively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details go to hpinstantink.com/terms.

Technical specifications disclaimers

- ¹ Measured using ISO/IEC 24734, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
- ² Measured using ISO/IEC 17629. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver, and document complexity.
- ³ Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Energy Star value typically based on measurement of 115V device.
- ⁴ For yield information on the cartridge included with your printer, see <http://www.hp.com/go/toneryield>. Yield values measured in accordance with ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors.



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re-en November 2022

